**Welcome**

Loaves & Fishes Community Services provides assistance to families residing in Naperville and DuPage County.

All services are provided at no charge through the charitable donations of local faith communities, organizations, businesses, and individuals.

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**Driving Directions**

**Where are we located?**

Loaves & Fishes is located in the business park just east of Rt. 59 and south of N. Aurora Rd.

**Where can I park?**

Only individuals with valid handicapped placards can park around the Loaves & Fishes facility. All others must park on the street or in the lot where the old Babies “R” Us was located. **CARS PARKED IN THE BUSINESSES IN FRONT OF LOAVES & FISHES WILL BE TOWED.**

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**GROCERY DISTRIBUTION HOURS**

- **Tuesday** 9:00 a.m. – 3:00 p.m.
- **Wednesday** 9:00 a.m. – 3:00 p.m.
- **Thursday** 9:00 a.m. – 3:00 p.m.
 5:00 p.m. – 7:00 p.m.
- **Saturday** 8:00 a.m. – 11:30 a.m.

*Appointments are available for shopping*

**WELCOME AREA HOURS**

- **Mon. – Thur.** 9:00 a.m. – 5:00 p.m.
- **Friday** 9:00 a.m. – 2:00 p.m.

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**loaves-fishes.org**

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**I no longer have to rely on my brother, friends and public transportation to get to work.**

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**We have limited income and coming here for food helps put money toward my bills.**

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1871 High Grove Lane • Naperville, IL 60540 • 630.355.3663
**CARES PROGRAMS**

**Car Donation**
Cars donated by the community are repaired and given to families who lack reliable transportation to get to work. Eligible individuals must have a referral, attend Financial Fitness classes and complete a detailed application and documentation process.

**Computer Training**
Seven-session courses in computer and software skills are offered by the People's Resource Center at Loaves & Fishes. Class registration is required.

**Emergency Assistance**
Emergency financial assistance for basic needs such as rent and utilities is available to residents of Naperville or members of a Naperville congregation. Eligible individuals must go through a detailed application and documentation process.

**Emotional Support**
A professional counselor is available to provide care and support for individuals experiencing emotional challenges. Sessions are strictly confidential and are provided through SamaraCare Counseling and Fox Valley Institute. Counselors will call individuals directly to set up an appointment.

**Financial Fitness**
Weekly workshops in either developing a personal budget or understanding credit reports are offered by H.O.M.E. DuPage on Wednesday evenings at Loaves & Fishes. Once you attend these two workshops, you are eligible for one-on-one financial coaching and other H.O.M.E. DuPage financial workshops. This program is a requirement of the Loaves & Fishes Car Program and class registration is required.

**Health Screenings**
Midwestern University College of Pharmacy provides free health screenings during food market hours on the 2nd Saturday and 4th Thursday in the evening.

**Job Search Assistance**
Volunteers provide coaching sessions to improve your resume and interview skills. Appointments are required.

**Legal Support**
Legal consultations with DuPage Legal Aid are available for a variety of legal issues on the third Friday of the month. A screening questionnaire must be completed before an appointment is scheduled.

**Moving Up**
Moving Up is a 16-session course which is offered once a year and is designed to help individuals discover what is holding them back from living a more self-sufficient life. Program graduates will develop goals to help them create their own bright future stories. Dinner, childcare, and gift cards are provided for each session. Interested individuals must complete an application and interview process.

**Public Benefits**
A certified volunteer will help you determine eligibility and assist in completing an application for these public benefits: SNAP (LINK card), LIHEAP, Medicaid, Marketplace health care coverage and Access DuPage. Appointments are required.

**Resource Meetings**
Meet with a resource specialist to discuss family needs and learn about agency and community resources.

**Volunteer Income Tax Assistance (VITA)**
Volunteers are trained to help income eligible individuals prepare and file their tax returns at no cost to them. The program is open from the end of January through the first week of April. Appointments are required.

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**GROCERY ASSISTANCE**

**Food Items**
Choose from canned, frozen and fresh grocery items, including healthy, balanced selections of meat, dairy, proteins, breads, cereals, grains, fruits and vegetables.

**Special Grocery Programs**
- Infant Care
- Birthday Bonus
- Child Nutrition
- Special promotions
- Milk and eggs for families with children

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**IMPORTANT THINGS TO KNOW**

- Households within the service area can receive food every week (7 days). Our grocery services are Client Choice—allowing you to select items your family will enjoy.
- You must provide both proof of identity (such as a driver's license or consular ID card) and verification of residency (utility bill or lease) every time you come.
- You must bring your own bags for packing grocery items as they are not provided by Loaves & Fishes.
- Households must meet DHS income guidelines for service (under 185% Federal Poverty Level).

**Awarded a Gold Level Nutrition Environment rating by the University of Illinois Extension, January 7, 2017**