



In response to the COVID-19 (coronavirus) outbreak, Loaves & Fishes will be modifying its food distribution model to limit the possible transmission of the virus and keep you safe, while at the same time ensuring you get the food you need to feed yourself and your family.

There are no known cases at Loaves & Fishes. We are just taking extra precautions to prevent any potential spread.

Loaves & Fishes is continually monitoring this situation and will make changes to hours and procedures as necessary.

For food you must be a resident of DuPage County. You can only receive food once in a 7-day period.

Food Distribution Hours:

- Tuesday: 9am-12pm
- Thursday: 9am-12pm
- Saturday: 8am-11:30am

- **Food will NOT be distributed inside our building. We will be distributing pre-packed boxes of food through a drive-thru model. Food appointments are no longer available.**
- **Cars will line up on Glacier Park. You will stay in your car and when distribution opens, a number will be placed under the wind shield wiper on the passenger side of your car. Please be prepared to show your ID.**
- **You will then be directed to drive to the L&F parking lot to pick up your food. Please STAY IN YOUR CAR and pop the trunk of your car. Pre-pack groceries will be placed in your trunk.**
- **We understand you may receive some food items you don't desire. You may give your unwanted items to a neighbor in need.**

We understand that this model does not allow for choice of products but is necessary to reduce the chances of virus transmission. We will resume normal operations as soon as it is safe to do so.

Our home delivery program will change to a pre-pack model.

Other non-food programs such as tax assistance, public benefits, job counseling, credit and budget classes, health screenings, computer classes and Moving Up have been suspended until further notice. The emergency assistance program will remain open with modified procedures.

Thank you for your patience and understanding as we monitor this situation. We will adjust strategies as needed, with the goal of keeping us all safe and healthy moving forward.