

Dear Friends,

We greatly appreciate your valued partnership and support, especially in the past year. Over the last several months, Loaves & Fishes has adapted to serve the dramatic increase of struggling families in our community and the many challenges brought on by the economic fallout caused by the pandemic. In order to provide a safe environment for our clients, volunteers and staff, Loaves & Fishes adapted its grocery distribution model to curbside delivery and reduced the number of people in the building by over 80%.

We have jump-started our technology initiative by creating the Virtual Food Drive, where donors can purchase food directly through our website. We also streamlined our client registration process through additional technology where clients can check in instantaneously via QR codes on their phone or by using their Loaves & Fishes card.

Before the pandemic, Loaves & Fishes' grocery assistance program served, on average, 789 families a week. We are now serving approximately 909 families a week. At our Bolingbrook satellite location, we have seen the number we serve triple. Loaves & Fishes relies on local grocery partners for its food rescue program. During the beginning of the pandemic, we experienced a significant reduction in this food supply; additionally, we were unable to accept physical food donations due to safety concerns. Because of these challenges, we are purchasing far more food to meet the demand.

Our Loaves & Fishes CARES Programs provide additional resources to help struggling families with essential needs. Our volunteer team adapted to virtual consultations and worked around the clock, assisting clients needing help for utilities and rent. Calls for this emergency assistance have doubled during the pandemic.

In short, our dedicated staff and volunteers have been doing a lot more with a lot less.

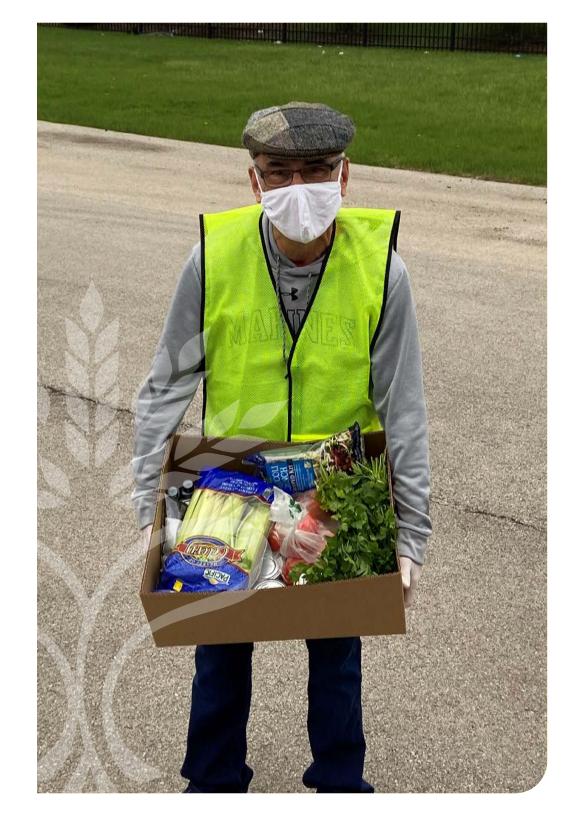
Food insecurity and financial distress continue to rise, and families will continue to need our help. The community has very graciously stepped up to help us address the increase in demand. It is our responsibility and commitment that we remain steadfast in our mission by providing healthy food and impactful programs to promote long-term results for families struggling with hunger and economic instability.

Together, we will move forward with unwavering purpose to achieve a lasting impact for those in need in our community.

Thank you again for all of your support.

Mike Havala

Kevin O'Hara Chair, Board of Directors



20 LOAVES & FISHES COMMUNITY SERVICES COMMUNITY IMPACT SUMMARY

MISSION To provide healthy food and impactful programs to promote self-sufficiency.



ARE LIVING IN LOW INCOME/ POVERTY

ENDING HUNGER BY FIGHTING FOOD INSECURITY

The healthy food Loaves & Fishes provides to clients has

significantly increased their selection and consumption of healthy foods such as fruits. vegetables. whole grains, milk and eggs.



UNIQUE INDIVIDUALS SERVED

FOOD	
Households	5,001
Individuals	18,754
Children	6,751
Seniors	1,467
Households with children <18	60%
CARES services delivered	2,443

COVID-19 IMPACT

Pre-COVID During COVID

777%

New families per week (average)

Increase of new food clients

Family visits per week (average)



HOME DELIVERY

Offsite deliveries to seniors, disabled individuals and at-risk children



4,235,321 lbs

of primarily healthy, nutritious food distributed to clients in need

of the food we provide is rescued from local grocers

These accomplishments are only possible with the help of 1,289 dedicated volunteers who donated 76,712 hours - equal

For CDC Compliance, volunteer hours had to be reduced by 85% during COVID. to 40 full-time employees.



TRANSFORMING LIVES THROUGH LOAVES & FISHES CARES PROGRAMS

For CDC Compliance certain programs were paused during COVID.



Connected to Medicaid and Healthcare

Benefits

ACCESS DUPAGE

Submitted an

application for

Access

DuPage

Attended one or more **Financial Fitness** Workshops





Applications completed for LIHEAP (Low Income **Assistance**

191



193 Health Screenings

Attended

one or more

Computer



received

a Car

Households

Received Legal Consultations



Met with Job Coach



Benefits

76 Connected to SNAP





Tax returns prepared for clients through the VITA Program generated over \$1.7 million in tax refunds

EMERGENCY ASSISTANCE

Connected to

Emotional

Support

Services

\$197,900 Loaves & Fishes

CARES Funds



leveraged with other agencies



\$401,679

in financial assistance distributed to 480 households with 1,348 residents



EMERGENCY ASSISTANCE AND CAR PROGRAM OUTCOMES

Households are housed three months after receiving rental assistance

Utility services are still connected three months after financial assistance

100% Client still owns their donated vehicle six months after receiving it

Client still employed six months after receiving donated vehicle

100% Client states that the vehicle has improved their life

UNIQUE INDIVIDUALS SERVED

CLIENTS RECEIVED **EMERGENCY FUNDS**

CAR 467 24

1,308 63 Individuals

44 Seniors

Households with children <18

Households

Children

66%

615

71%

34

Thank you to each and every one of our collaboration partners without them we would be unable to provide the variety of CARES Programs which are invaluable to our clients.

Grocery Partners

These food donation partners contribute on a regular basis to Loaves & Fishes, providing most of the fresh foods distributed to our families.



Jewel Osco Route 59 & 95th Bimbo Bakery Mariano's Caputos Mayneland Farms Casey's Foods Meijer Chick-fil-A Oberweis Cooper's Hawk **Patel Brothers** Costco Sam's Club Addison Fresh Thyme Ditribution Center Starbucks **Great Harvest Target** Bread Thorntons Green Earth Trader Joe's Institute Walmart **Imperfect Foods** Glen Ellyn Jewel Osco. Walmart Naperville Market Meadows Walmart Oswego Jewel Osco Ogden & Whole Foods Washington Naperville Jewel Osco Whole Foods

Wheaton

Ogden & Aurora



Emergency Assistance Partners

Our emergency assistance program provides financial assistance to pay for basic needs like rent and utilities and it leverages agency funds by collaborating and coordinating assistance packages with local congregations, government and social service agencies to maximize assistance without the duplication of services.

Catholic Charities

Community Christian

Church

The Compass Church

DuPage County Community Services

Good Shepherd Lutheran Church

Grace Pointe Church

Holy Spirit Catholic Community

Knox Presbyterian Church

Lisle Township

Naperville Presbyterian Church

Naperville Township

Our Lady of Mercy Catholic Church

Our Saviour's Lutheran Church

People's Resource

Center

Saints Peter & Paul Catholic Church Salvation Army

School District 203

School District 204

St. Elizabeth Seton Catholic Church

St. Margaret Mary Parish

St. Raphael Catholic Church

St. Thomas the Apostle Catholic Church

Veterans Assistance Commission

We distributed

4,235,321 pounds



which were received by

41,679

client housholds (an average of 9 visits per year)



this saved the average family

\$310 per visit

which can be re-directed toward transportation, housing and other expenses.

Community Partners

We partner with other community organizations and government agencies to provide a variety of support services with no fee. Partnering organizations include:

Alleluia! Lutheran Church

College of DuPage

Career and Networking Center

DuPage County

Health Department

DuPage Legal Aid Fox Valley Institute

 ${\sf GardenWorks}$

Goodwill Industries

H.O.M.E. DuPage

Hope's Front Door

Illinois Department of Human Services

Internal Revenue Service

Midwestern University

Naperville Police Department People's Resource Center

SamaraCare

Sharing Connections

St. Thomas the Apostle Catholic Church

St. Vincent de Paul Society

University of Illinois Extension

Lifetime Donors Core Values Society

Sustaining \$1,000,000+

City of Naperville

Service \$500.000 - \$999.999

Anonymous (1) DuPage County Board Exchange Club of Naperville St. Raphael Catholic Church

Hope \$250,000 - \$499,999

Anonymous (1)
The J.R. Albert Foundation
DuPage Foundation
Knox Presbyterian Church
The Alex W. Nielsen Foundation,
Heavenly Pennies
Mark & Kris Nerud
Rotary Club of Naperville Charities
United Way of Metropolitan
Chicago

Dignity \$100.000 - \$249.999

Anonymous (1)
Dennis & Kathy Abboud
Advanced Data Technologies
Rich & Mary Benck Benck Family Foundation
BMO Harris Bank N.A.
Joe & Heather Chura
Conagra Foods Foundation
The DuPage Medical Group
Charitable Fund of DuPage
Foundation
Dan Gibbons Turkey Trot

Dan Gibbons Turkey Tro Foundation

Mike & Toni Havala Ed Hoy's International Jackson National Community Fund Naperville Township Our Saviour's Lutheran Church Readerlink Distribution Services,

LLC Saints Peter & Paul Parish Corey & Tonya Schmidt Greg & Gina Shugar Tellabs Foundation Trinity Lutheran Church Walmart Foundation

Whole Foods

Compassion \$50,000 - \$99,999

Anonymous (2) Ned & Linda Bacon The Blowitz-Ridgeway Foundation Bluco Cares Foundation Brian & Nancy Bolliger

Cargill Foundation Carillon Club Home Owners Association Church World Service, Inc. The Compass Church Dealer Inspire William & Patricia Donahue DuPage County Health Dept. Harry Edwards* **Energy Services Air Conditioning** & Héating Company, Inc. Grace United Methodist Church Carl R. Hendrickson Family Foundation Barry & Mary Horek Kevin & Clara* Kridle LNS Operations, LLC. John & Alicia McCareins, Ph.D., J.D. Meijer My Chef Catering Naperville Evening Kiwanis Naperville Jaycees Naperville Presbyterian Church Naperville Woman's Club Brian & Lise Nauman Paul & Kim Novotny Tim & Betsy Nyman Kevin & Liz O'Hara Michael & Mary Schroeck Ken & Nancy Wiersum Wilton Brands Helping Hands Tom & Shauna Winters Alice Wood

Community \$25,000 - \$49,999

Doris Wood

Anonymous (1) Alleluia! Lutheran Church Gregory & Laurie Anderson Ron & Peggy Beata Alfred Bersted Foundation, Bank of America, N.A., Trustee Grace A. Bersted Foundation, Bank of America, N.A., Trustee Christopher & Christine Birck Brennan Investment Group, LLC Dave & Katherine Brown Casey's Foods Clow Family Foundation Coldwell Banker Charitable Foundation Jeffrey & Nancy Couch Thomas & Ruth Cross Michael & Nancy Drevalas **Enterprise Holding Foundation** First National Bank of Naperville **Footprints Foundation** Dick & Nancy Fowler

GE Foundation

Donald & Arletta Giehler Rich & Milissa Goeden Good Shepherd Lutheran Church Grace Pointe Naperville Jeffrey Gross & Wendy Hayum-Gross Tom & Sue Haines Tom & Brenda Harter, Sr.

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Foundation Inc.
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William West & Mary Trowbridge John & Sandy Wunderlich

*remembered

2020 Fiscal Year Donors

Visionary \$10,000+ Anonymous (4)

Dennis & Kathy Abboud

The J.R. Albert Foundation

American Institutes for Research

Gregory & Laurie Anderson Bank of America Charitable Foundation Rich & Mary Benck - Benck Family Foundation Christopher & Christine Birck The Blowitz-Ridgeway Foundation BMO Harris Bank N.A. Brennan Investment Group, LLC M. Brown & Associates, LTD **Cargill Foundation** Carillon Club Home Owners Association Joe & Heather Chura City of Naperville **Clow Family Foundation** The Community Foundation fo the Fox River Valley Conagra Foods Foundation Dealer Inspire DuPage County Board **DuPage Foundation** The DuPage Medical Group Charitable Fund of the Dupage Foundation **Energy Services Air Conditiong &** Heating Company, Inc. **Enterprise Holding Foundation Footprints Foundation** Dan Gibbons Turkey Trot Foundation Richard & Milissa Goeden Tom & Susan Haines Mike & Toni Havala Frank & Melissa Haves Hinsdale Junior Woman's Club **ITG Transportation Services Jackson National Community** Fund John & Johnell Keeley **Knox Presbyterian Church** LNS Operations, LLC Meijer Mark & Kris Nerud Nicor Gas Not Charity Paul & Kim Novotny

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Charities

Our Saviour's Lutheran Church

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Rotary Club of Naperville



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Brian & Nancy Bolliger

Jeanine Crouse

Dick & Janet Derrick

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Harry Edwards*

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Barbara Smith *

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Leader \$5,000 - \$9,999

Anonymous (5) Alleluia! Lutheran Church The Larry & Cindy Allen Family Charitáble Fund Ned & Linda Bacon Christopher & Robin Beck Barry & Brenda Beeler Diane Benck **BP** Foundation **Busey Bank** Coldwell Banker Charitable Foundation The Community Foundation of Will County Marty & Linda Coyne **Thomas & Ruth Cross** Steve & Chris Cusack Charles & Ruth Dow **Edward Elmhurst Healthcare** George M. Eisenberg Foundation for Charities Encova Foundation of Ohio Exelon **Daniel Fischer** Goldman Sachs & Co. LLC Good Shepherd Lutheran Church Grace United Methodist Church Barry & Mary Horek Ed Hoy's International Randy & Michelle Iskowitz **Christopher & Kimberly Jenkins** JP Morgan Chase Foundation Kautz Family Charitable Fund Kevin Kridle

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Thomas & Nancy Kuhl

*remembered

Heavenly Pennies

Northern Illinois Food Bank

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Provider \$2,500 - \$4,999

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Julie Cox

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Wheaton Bank & Trust Wiersum Enterprises Inc. Doug & Pam Wilson Doug & Kathy Woolman

Empowerment

\$1.000 - \$2.499 Anonymous (42) Acres Group Frank & Patricia Adamski Kush & Naina Agarwal Lauri Ahlman Chuck & Kathy Allberry James & Judy Allen Larry & Carol Althoff **Guadalupe & Caroline Alvarez** Ali Alwan American Martial Arts Academy American Society of Safety Professionals Bill & Nicki Anderson Jack Armbruster David & Terese Ashcraft James & Beth Ashlev Jeremy & Cabrina Attal Shariff Attaya Scott & Kristi Atwater Baird & Warner Good Will Network Fund Greg & Julie Baker Jennifer Barron Gary & Gloria Baumgartner **Denis Berry** Sevmour Bloom Molly Blubaugh **BNSF Foundation BNY Mellon Wealth** Management **Bob's Discount Furniture** Charitable Foundation, Inc. Bruce & Liz Bockelman Brian & Nancy Bolliger Sean & Shenna Bover Michael & Vivian Brophy Tom & Barb Burken Ed & Linda Burkhardt By the Yard Katherine Carmichael Dan & Nancy Carroll Catholic Order of Foresters Paul & Nancy Caton **Champion Logistics Group** William & Katherine Channell **Robert & Lenore Chemers**

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Mark Morton Memorial Fund Naperville Bank & Trust **Edward Jones** Naperville Evening Kiwanis Naperville Professional Kendra Erven Carl & Karen Evans Jon & Julie Neustadt Catherine Evans Tim & Laura O'Donnell Edward Ferroni Daniel Overton & Peggy Mike & Theresa Pape Sandra Finck Molly Peters Propllr Mary Fogelsong Larissa Purcell Darren & Miriam Ounell Mike & Diane Fonte **Raymond James Corporate** John & Barbara Ryan Dr. Kevin & Christine Ryan Alan & Jean Frisoni S&S Activewear LLC St. Margaret Mary Church Bill & Debbie Froelich Ronnie & Marion Sarkar Penelope Fruechte John & Karen Schamberger Jeffrey & Nancy Couch Ron Schubel Dipak & Hemangini Shah Cyrus Shank Company Harol-Deane Garren George & Dawn Shanine Dean's Clothing David & Margo Garza Dr. Daniel & Alice Sisbarro Dick & Janet Derrick **GE** Foundation Mike & Diane Slowik Andrew & Barb Dickson Annie Smart **Donation Realty** Steve & Betty Rae Smith Michael & Mary Doody Lvnn Gilchrist Bonnie Sullivan Michael & Nancy Drevalas Margie Tarpey **Ecolab Foundation** David & Norma Thompson Jeffrey & Kelly Emme Cindy Christensen **Thrivent Financial** Dick & Nancy Fowler William West & Mary Thomas & Maryann Ciccarelli Jim & Sandy Freeburg Trowbridge CityGate Hospitality LLC Ken & Dianne Gerlach Andy & Tracey Gorrell

8 2020 Fiscal Year Donors



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International Liberty Mutual LinkedIn Mastercard Maven Waves Partners, LLC McDonald's Corporation McKesson McKinsey ML Realty Partners LLC Mutual Trust Life Insurance Navigant Consulting, Inc. Northern Trust PepsiCo **Phoenix Closures** Praxair **PWC** Ouidel Raytheon Technologies Reynolds American **RJN Group** Saleforce.com **State Farm Companies** Teradata Thrivent TransUnion Travelers UnitedHealth Group **US Bank US Cellular** USG

Vistex

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Cars Donated and Given to Clients

Bienvenido Castillo Continental Acura Continental Audi **Continental Autosports** Continental Honda Continental Mazda Continental Mitsubishi Continental Nissan Continental Toyota Dave & Kris Conroy Kenneth Dvorak Elettra North America LLC Karl & Margaret Krumsieg Paulette MacCabee Steven Morgan Jeremy Newman Kim Pearlman Rusty Perdew & Heather Humikowski Kevin & Christine Ryan Sara Schneck Aaron Sonnenschein Clifton & Kathleen Spencer Benny & Kim White Rose Winge



10 2020 Fiscal Year Donors 11

1,289 **DEDICATED VOLUNTEERS** DONATED 76.712 HOURS

THE **EQUIVALENT 40 FULL-TIME EMPLOYEES!**

Mary Kienstra Mary Anne Kiser

Tom Klann

Individuals with over 100 Volunteer Hours

(July 1, 2019 through June 30, 2020)

Frank Adamski Palma Aikins Charles Allberry Dan Allexan Mark Allgaier Darlene Anderson Mary Anderson Kevin Andounian Steven Andris Frank Arford Hala Attaya Richard Aylward Linda Bacon **Ned Bacon** Nancy Banach Karen Barbera Fari Barhamand Renee Barron **Robert Barron** Melissa Beck-Cox Donald Bellezza Samuel Bergmann John Bivins Molly Blubaugh **Kelly Boots** Michael Brophy Weston Brown Carol Bulfer Barb Burken James Cannon Lynn Cannon Dick Carney **Dorothy Carney** Linda Collins

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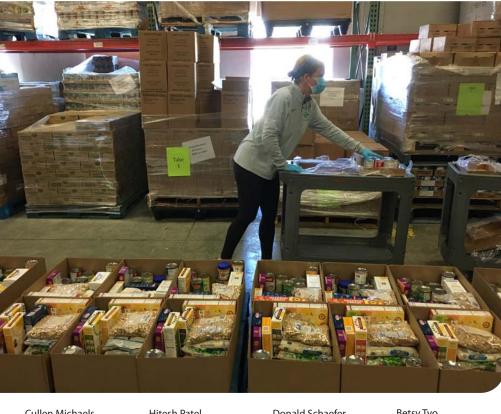
Patt Gentile Michael Gleason Al Glodowski Milissa Goeden Linda Goodall Dawn Greenwood Mary Gregoire Wayne Gregoire Maryann Groner Jeanette Hacker Mark Hacker Shirley Haddock **Doug Hamilton** Lisa Hamman Justin Hampton Peggy Heilig **Andrew Heiser** Craig Herzberger Chris Hilgenberg Bob Holubka Larry Hoopes Kate Hopkins **Robert Horton** Marsha Howting Mark Hull Michelle Iskowitz Charles Ivers Joseph Jacques Kim Johnson Graham Johnson **Brian Kearney** Terri Keckler Kenneth Keyes Michael Kiefer

Don Kienstra

Uma Kothuri Kevin Kridle Jim Kukla Jane Kunath Mary Kuzy **Douglas Lacke** Rich Lark Donna Lettier Joyce Lipski Patrice Lia Frank Lindberg Nancy Lindberg Keith Loftus Margaret Lopez Siana Luk Warren Luk Wally Maceika Pedro Machuca Leith Maclaren Nabila Magnusson Wally Malinowski Makenzie Mann Michael Marcum Jenny Matthews Katie Maxon Barb Mazurek Martin Mazurek Bill McElroy Susan McNeal-Bulak

Maria McTarnaghan





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Hitesh Patel Kat Pavlik **Bob Pav** Jan Pay Thomas Pelc Albert Perez Michael Peters Stanley Piech **Emily Pijan** Richard Pipala Walt Podolski Janice Podolski Terry Polivka Trish Mazur Polivka Dee Preslev Margaret Reneker Susan Retterer Mike Riordan Walter Rittle Christine Robinson Jesse Rojo Ed Rosiak Marge Rossman Scot Salzman Ronnie Sarkar

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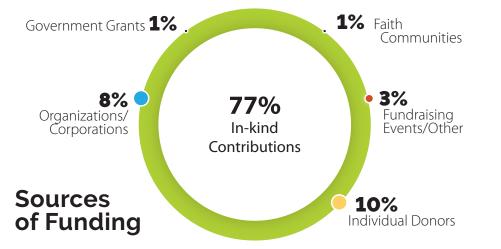
Betsy Tyo Greg Umentum Jeff Urbanowski Amit Vallabh Mary Voiland **Bob Warren** Karren Wcisel Tom Wcisel Nancy Webb Fran Weber Cornelius Whitehead John Whitt Sharon Whitt Jenn Wills Helen Wolfe Jim Woodring Paul Yaeger Dennis Yoch Maureen Yoch **Bob Young** Paul Zilic

Steven Collins

Financials

For years end June 30, 2020

Public Support and Revenue	(in 000's)
In-kind Contributions	\$9,977
Individual Donors	\$1,299
Organizations/Corporations	\$1,016
Faith Communities	\$156
Government Grants	\$144
Special Events	\$317
Other	\$55
Total Support and Revenue	\$12,964
Operating Expenses	
Program Costs	\$11,822
Administrative/Fundraising	\$619
Total Operating Expenses	\$12,441
Change in Net Assets	\$523
Assets	
Cash & Cash Equivalents	\$2,365
Pledges Receivable	\$153
Other Current Assets	\$94
Total Current Assets	\$2,612
Other Assets	\$5
LT Pledges Receivable	\$113
Net Property & Equipment	\$2,539
Total Assets	\$5,269
Liabilities	
Accounts Payable/Accrued Expenses	\$207
Deferred Contributions	\$59
Current portion of LT Debt	\$112
Total Current Liabilities	\$378
Long Term Debt	\$140
Total Net Equity	\$4,751
Total Liabilities and Net Equity	\$5,269



"My favorite part about volunteering at Loaves & Fishes are the smiles I receive from clients.

It genuinely warms my heart & makes volunteering one of the highlights of my week."

~ Alexandria, Loaves & Fishes volunteer



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SERVICE SERVIC

VISION

Ending hunger. Transforming lives.

MISSION

To provide healthy food and impactful programs to promote self-sufficiency.

loaves-fishes.org

volunteer • donate • support



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