

# ANNUAL REPORT 2021





Dear Friends,

We greatly appreciate your valued partnership as our organization enters a new chapter.

In January of 2021, we announced the acquisition of a 30,000 square foot warehouse that will serve as our “hub,” where we will receive, store and process the food we distribute. This project will expand our geographic service area, increase the number of families served, and increase the amount of healthy food offered. In addition, our clients will be able to choose three ways to get their food. They can shop in our market, order food through our upcoming online system, or pick up pre-packed food boxes curbside.

Our Loaves & Fishes CARES Programs provide additional resources to help struggling families with essential needs. As a result of the pandemic, emergency assistance has nearly doubled in the last year.

1 in 5 people in our service area are living in poverty or low income, and the number is increasing. With your help, we remain committed to our mission of providing healthy food and impactful programs to promote long-term results for struggling families.

We value the tremendous support of our community that has played a pivotal role in the expansion and future of Loaves & Fishes Community Services this year. Your impact is lasting, and so is our gratitude.

With thanks,

  
**Mike Havala**  
President and CEO

  
**Kevin O'Hara**  
Chair, Board of Directors





# 2021 COMMUNITY IMPACT SUMMARY

**MISSION** To provide healthy food and impactful programs to promote self-sufficiency.

## ENDING HUNGER BY FIGHTING FOOD INSECURITY



### HOME DELIVERIES

**1,575** home deliveries of fresh food and needed supplies provided to local seniors and homebound individuals.



**\$293**

Avg. market value of a cart of groceries received.



**4,485,727 lbs**

of primarily healthy, nutritious food was distributed to clients in need

**49%** of the food we provide is rescued from local grocers



**29%** of the food we provide is donated

**22%** of the food we provide is purchased



Total number of people served  
**179,731**

**1 IN 5  
PEOPLE**

in DuPage, Kane, Kendall and Will counties are living in poverty/low-income

### FOOD

*Unique Individuals served*

Individuals

**16,229**

Children

**5,248**

Seniors

**1,594**

Households with children <18

**56%**

**FY 2021**

**FY 2020**

Average number of people visiting/week

**3,427**

**3,177**

Average number of visits per household/year

**10.8**

**8.3**

These accomplishments are only possible with the help of **708 dedicated volunteers** who donated **41,160 hours** - equal to **20 full-time employees**.

*We reduced volunteer hours by 60% to provide COVID safety precautions.*



10  Met with a counselor for **Emotional Support Services**

38  **Financial Fitness Workshops** completed


23  Received legal consultation with **DuPage Legal Aid**

235  Applied for **Public Benefits** 

213  Participated in **Midwest Univ. Health Screening**

38  Met with **Job Coach**

19  Households received a **Car**

845  Tax returns prepared for clients through the **VITA Program** generated **over \$1.79 million** in tax refunds to clients

# TRANSFORMING LIVES THROUGH LOAVES & FISHES CARES PROGRAMS

Thank you to each and every one of our collaboration partners - without them we would be unable to provide the variety of CARES Programs which are invaluable to our clients.

## EMERGENCY ASSISTANCE

**\$549,834** Loaves & Fishes CARES Funds

+

**\$214,761** leveraged with other agencies

**\$764,595** in financial assistance distributed to **422 households** with **1,187 residents**



## UNIQUE INDIVIDUALS SERVED

	CLIENTS RECEIVED EMERGENCY FUNDS	CAR
Individuals	<b>1,187</b>	<b>54</b>
Households	<b>442</b>	<b>19</b>
Children	<b>531</b>	<b>29</b>
Seniors	<b>63</b>	
Households with children <18	<b>59%</b>	<b>58%</b>

## EMERGENCY ASSISTANCE AND CAR PROGRAM OUTCOMES

**99%** Household is housed three months after receiving rental assistance

**100%** Utility services are still connected three months after financial assistance

**100%** Client still owns their donated vehicle six months after receiving it

**93%** Clients still employed six months after receiving donated vehicle

**100%** Clients state that the vehicle has improved their life

**87%** Clients have been able to improve their self-sufficiency status



# Grocery Partners

These food donation partners contribute on a regular basis to Loaves & Fishes, providing most of the fresh foods distributed to our families.

Aldi	Jewel Osco Route 59 & 95th
Amazon	Mariano's
Bimbo Bakery	Mayneland Farms
Casey's Foods	Meijer
Costco	Oberweis
Fresh Thyme Distribution Center	Patel Brothers
Great Harvest Bread	Sam's Club Addison
Green Earth Institute	Target
Imperfect Foods	Trader Joe's
Jewel Osco, Market Meadows	Walmart Glen Ellyn
Jewel Osco Ogden & Washington	Walmart Naperville
Jewel Osco Ogden & Aurora	Whole Foods Naperville



Our Food Recovery partners  
include **24 local area  
food retailers and farms.**

# Emergency Assistance Partners

Our emergency assistance program provides financial assistance to pay for basic needs like rent and utilities and it leverages agency funds by collaborating and coordinating assistance packages with local congregations, government and social service agencies to maximize assistance without the duplication of services.

Catholic Charities

Community Christian Church

The Compass Church

DuPage County Community Services

DuPage PADS

Good Shepherd Lutheran Church

Grace Pointe Church

Holy Spirit Catholic Community

Knox Presbyterian Church

Lisle Township

Naperville Presbyterian Church

Naperville Township

Our Lady of Mercy Catholic Church

Our Saviour's Lutheran Church

People's Resource Center

Saints Peter & Paul Catholic Church

Salvation Army

St. Elizabeth Seton Catholic Church

St. Margaret Mary Parish

St. Raphael Catholic Church

St. Thomas the Apostle Catholic Church

Veterans Assistance Commission

# Community Partners

We partner with other community organizations and government agencies to provide a variety of support services with no fee. Partnering organizations include:

Alleluia! Lutheran Church

Benedictine University

College of DuPage

Career and Networking Center

DuPage County Health Department

DuPage Legal Aid

Fox Valley Institute

GardenWorks

Goodwill Industries

H.O.M.E. DuPage

Hope's Front Door

Illinois Department of Human Services

Internal Revenue Service

Midwestern University

Naperville Police Department

Outreach Community

Services

People's Resource Center

SamaraCare

Sharing Connections

St. Vincent de Paul Society



# Lifetime Donors **Core Values Society**

**Sustaining  
\$1,000,000+**

City of Naperville

**Service  
\$500,000 - \$999,999**

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St. Raphael Catholic Church

**Hope  
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Van Kaiser Family Fund  
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Wilton Brands Helping Hands  
Robert & Pat\* Young

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Kenje Mallot	MVW Holdings Inc., DBA Magna-Tiles	Allison Polk	Nilesh Shah	Thomas & Lynne Tuch
Maplebrook Shopping Center	Brien Nagle	Anna Marie Poll	George & Dawn Shanine	Nate & Kim Turner
Natasha Marriner & Eric Pauga	Naperville Church of Christ	Gary Prasser	Brian & Tamara Sher	Phillip Twaddle
Dr. Colby & Vickie Martin	Naperville Evangelical Covenant Church	Pretzel and Stouffer, Chartered	Susan Shih	US Bank
Thomas & Shevawn Maxwell	Naperville Jaycees	James & Mary Jane Pulsa	John & Arlene Simonin	Unity of Fox Valley
John & Joan McAvoy	Naperville Newcomers and Neighbors	Mike Pura	Daniel Simos	Jeffrey & Michele Van Horn
Tricia McCarthy	Naperville Noon Lions	Philip & Denise Raleigh	Martin & Loretta Skerjan	Arthur & Barbara Vernon Jr.
James & Sandy McConnell	National Association of Letter Carriers of the United States of America	Joy Ransdell	Darren Sloniger	Jacqueline Vernot
Sandra McCoy	National Italian Charitable Trust	Jake Rau	Richard & Patricia Slovacek	Bruce Vetrovec
David McSweeney	Nazco Enterprises	John & Cathy Reece	Annie Smart	Michael & Joyce Vietri
Enrique Medina & Ana Macias		Reinhart Financial Group	Tonia Socha	William & Lauren Waight
Madeline Sweeney Meeks Foundation		Jasen Rice	St. John's Episcopal Church	Walmart Foundation
Michael Meglei		Mark & Susan Rice	St. Margaret Mary Church	

*\*remembered*

# 2021 Fiscal Year Donors

Patrick & Michelle Walsh  
Robert & Kathryn Walsh  
Matt Ward  
Michael & Ann Weaver  
Charles & Pamela Welsh  
West Side Tractor Sales  
West Suburban Irish  
Marla Westerhold  
Ben & Lynne Wexler  
Dr. Benny & Kim White  
Thomas & Carla White  
The Wiesenfeld Family  
Martin Will  
Doug & Pam Wilson  
William & Camille Woodward  
Shirley Worden  
Linda Workman  
David Worrall  
John & Pat Wright  
Yi-Jin Wu  
Barbara Yahnke  
Robert & Paula Zeller  
Pattie Zinski

## Matching Gift Companies

Abbott Laboratories  
ABM  
ADP  
Aldi

Alloya Corporate Federal Credit Union  
Ally Financial Inc  
American Family Insurance  
Ameriprise Financial  
AmFarm Agents  
Amgen  
AON  
Apple, Inc.  
Assurant  
AstraZeneca  
AXA XL  
Baird & Warner Good Will Network  
Bank of America  
Becton, Dickinson and Company  
Benevity  
BNSF  
Bosch  
BP  
Bright Funds  
Brookfield Properties Retail  
Cabot CMP  
Cambridge Investment Research, Inc.  
Cargill  
Caterpillar  
Celanese Foundation  
Chase the Moon  
Chevron  
Ciena

Citizens Bank  
The Clorox Company  
CNA Insurance Companies, Inc  
CNH Industrial America LLC  
Compeer Financial  
ConAgra Foods  
Costco  
Dell  
Delta Dental  
DocuSign  
Doing Good LLC  
Dun & Bradstreet  
Ecolab  
EQ Office  
Exelon  
First Midwest Bancorp, Inc.  
Fitch Group  
FM Global  
FMC Corporation  
Frederic W. Cook & Co. Inc.  
GE  
Genentech  
General Mills  
Genworth  
Google, Inc.  
Grainger  
Hartford Fire Insurance Company  
Hartford Steam Boiler Inspection and Insurance Co.  
Honeywell International  
Horizon Therapeutics USA, Inc.  
ICF

Illinois Tools Works  
Jackson National  
Johnson & Johnson  
Jones Lang LaSalle  
JP Morgan Chase  
Keay & Costello  
Liberty Mutual  
LinkedIn  
Macy's  
Magnetrol  
Markel Corporation  
Marsh & McLennan Companies  
MasterCard  
Matson Navigation Company  
McDonald's Corporation  
McKesson  
McKinsey  
McMaster-Carr  
Microsoft  
Motorola Foundation  
Multiplan  
Mutual Trust Life Insurance  
Palo Alto Networks  
PepsiCo  
Phoenix Closures  
Praxair  
Red Hat  
Salesforce.com  
Schneider Electric  
Sentinus Charitable Fund  
TD Ameritrade  
Teradata  
Thrivent

TransUnion  
Travelers  
US Bank  
US Cellular  
Verizon  
Vistex  
Vizient  
Walt Disney Company  
West Side Tractor  
Workday

## Car Donors

Greg Chomyca  
Continental Mazda  
Grant Dickinsen  
Madeline Elias  
John & Doris Feery  
Andrew Gaynor  
Don & Martha Graffy  
Limin Lu  
Chris & Julie Michalski  
Gregory Newlin  
Vincent Nirtaut  
Elizabeth O'Connor  
Adrianne Toomey O'Neal  
The Estate of Dalis & Diane Ramonas  
The Estate of Leonard Rog  
Mark Shulman  
James & Jeanette Stevens  
Gerald Wesley  
Mark Wirtscho

*\*remembered*



**Individuals with over 100 Volunteer Hours (117)**
*July 1, 2020 - June 30, 2021*

Palma Aikins  
 Robert Allen  
 Darlene Anderson  
 Ned Bacon  
 Genella Bakas  
 Karen Barbera  
 Fari Barhamand  
 Renee Barron  
 Robert Barron  
 Melissa Beck-Cox  
 Samuel Bergmann  
 Molly Blubaugh  
 Michael Brophy  
 Ann Brotherly-Lamb  
 Matthew Brown  
 Carol Bulfer

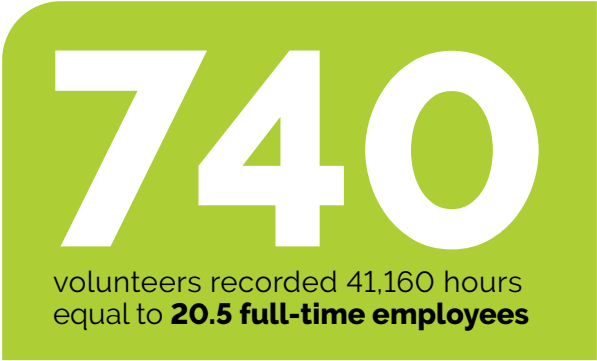
Jose Capi  
 Tammi Carlson  
 Larry Carson  
 Linda Collins  
 Chandler Cottingham  
 Nancy Couch  
 Daniel Cruz Romero  
 Debbie Cushing  
 Dick Derrick  
 Phyllis Dixon  
 Paula Drake  
 Robert Duda  
 Bob Elazan  
 Lynn Erickson  
 Caroline Etzkorn  
 Doris Feery

Mark Fouchey  
 Richard Fowler  
 John Franger  
 Sandy Freeburg  
 John Gebo  
 Sheryl Geltner  
 Patt Gentile  
 Larry Getz  
 Al Glodowski  
 Dawn Greenwood  
 Bob Holubka  
 Larry Hoopes  
 Kate Hopkins  
 Michelle Iskowitz  
 Charles Ivers  
 MJ Jamal

Kim Johnsen  
 Brian Kearney  
 Betsy Koepnick  
 Jean Kosiara  
 Kevin Kridle  
 Jim Kukla  
 Mary Kuzy  
 Dan Landek  
 Rich Lark  
 David Llewellyn  
 Dan Lott  
 Beth Loy  
 Ana Macias  
 Leith Maclaren  
 Michael Marcum  
 Katie Martonffy  
 Bill McElroy  
 Maria McNarnaghan  
 Debby Mikus  
 David Mongiat  
 Susan Mongiat  
 Bradford Mortimer  
 David Moser  
 Andrea Mueller  
 Margie Mygind  
 William Nash  
 Julie Nelson  
 Jacqueline Nunes  
 Tom Oddo  
 Sindy Oliphant  
 Nick Ong  
 John Parkolap  
 Kat Pavlik

Thomas Pelc  
 Michael Peters  
 Richard Pipala  
 Terry Polivka  
 Trish Polivka  
 Karine Prautois-Malec  
 Dee Presley  
 Susan Retterer  
 Christine Robinson  
 Ronnie Sarkar  
 Gayle Schweinert  
 Linda Sharp  
 Jack Shindler  
 Mike Slowik  
 Steve Solarski  
 Jen Stansbury  
 Helen Stirk  
 Marian Stricker

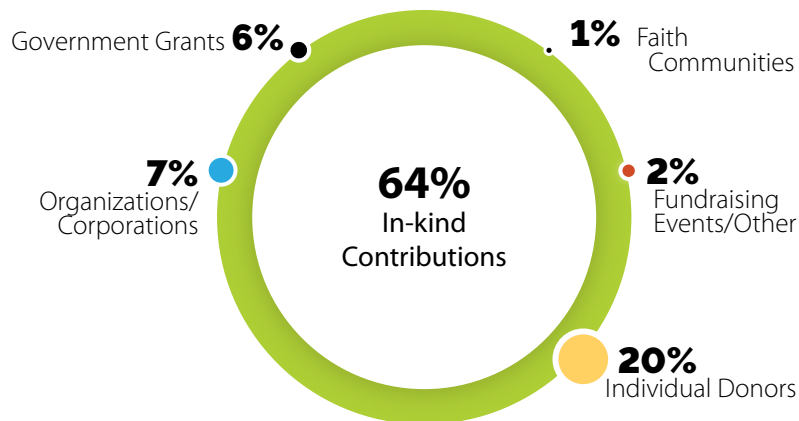
Craig Sullivan  
 James Super  
 Margaret Tarpey  
 John Taska  
 Pat Taska  
 Katie Taylor  
 Betsy Tyo  
 Greg Umentum  
 Amit Vallabh  
 Theresa Van Dyne  
 Tom Wcisel  
 Fran Weber  
 Fred Wehrli  
 Steven Widlowski  
 Alexandria Williams  
 Bob Young  
 Paul Zilic  
 Daniel Zollner



# Financials

For years end June 30, 2021

## Sources of Funding



Public Support and Revenue		(in 000's)
In-kind Contributions		\$10,851
Individual Donors		\$3,450
Organizations/Corporations		\$1,233
Faith Communities		\$174
Government Grants		\$1,010
Special Events		\$200
Other		\$56
<b>Total Support and Revenue</b>		<b>\$16,974</b>

Operating Expenses	
Program Costs	\$13,028
Administrative/Fundraising	\$704
<b>Total Operating Expenses</b>	<b>\$13,732</b>
<b>Change in Net Assets</b>	<b>\$3,242</b>

Assets	
Cash, Cash Equivalents & Investments	\$3,071
Pledges Receivable	\$159
Goods to be Distributed	\$281
Other Current Assets	\$80
<b>Total Current Assets</b>	<b>\$3,591</b>
Other Assets	\$58
LT Pledges Receivable	\$84
Net Property & Equipment	\$4,854
<b>Total Assets</b>	<b>\$8,587</b>

Liabilities	
Accounts Payable/Accrued Expenses	\$160
Deferred Contributions	\$166
Current portion of LT Debt	\$44
<b>Total Current Liabilities</b>	<b>\$370</b>
Long Term Debt	\$224
<b>Total Net Equity</b>	<b>\$7,993</b>
<b>Total Liabilities and Net Equity</b>	<b>\$8,587</b>





# Loaves & Fishes Board of Directors

## Board Chair

Kevin O'Hara  
*Kabza, O'Hara &  
Associates*

## Secretary

Dr. Laura Bokar  
*Fox Valley Institute for  
Growth & Wellness*

## Treasurer

Barry Horek  
*Retired, Ernst & Young*

## Vice Chair Advancement

Susan Haines  
*General Mills*

## Vice Chair Finance

Barry Horek  
*Retired, Ernst & Young*

## Vice Chair Governance

Michael Schroeck  
*Retired, IBM/PwC*

## Vice Chair Operations & Programs

Nancy Couch  
*Community Volunteer*

Mike Havala  
*President & CEO of  
Loaves & Fishes*

Nicki Anderson  
*Benedictine University*

Meena Banasiak  
*Phoenix*

Joe Chura  
*Dealer Inspire & Launch  
Digital Marketing*

Rich Goeden  
*BMO Harris*

Russ Karlins  
*Karlins Real Estate Ventures  
LLC*

Timothy O'Donnell  
*Huck Bouma,  
Autobahn Country Club*

Kristen Refness  
*Edward-Elmhurst Health*

Corey Schmidt  
*IntentGen Financial Partners*

Shafer Suggs  
*Inner Winner 23*

Ashfaq Syed  
*Senior Corporate Banker*

Celeste Wagner  
*C-Saw Marketing &  
Aurelio's Pizza*

Joel Weinberger  
*Dealer Principal Continental  
AutoSports Ferrari*

Dr. Benjamin White  
*Senior Army Instructor-Junior  
Reserve Officer Training  
Corps; adjunct professor at  
Benedictine University*

# Loaves & Fishes Staff

## Executive Leadership

Mike Havala  
*President & CEO*

Janet Derrick  
*Executive Vice President  
Programs*

Cary Gilkey  
*Vice President of  
Food Operations*

## Staff

Lesvia Abadallah  
*Program Coordinator*

Kristeen Anderson  
*Food Market Manager*

Mary Boulous  
*Associate Director of  
CARES Programs*

Al Cole  
*Maintenance*

Chad Craven  
*Assistant Market Manager*

Debbie Froelich  
*Accounting Manager*

Eric Gardner  
*Director of Philanthropy*

Cynthia Hamilton  
*Grants Manager*

Heather Humikowski  
*Volunteer Coordinator*

Juan Jacquez  
*Assistant Market Manager*

Shelly Schmitz  
*Assistant Vice President  
Volunteer Engagement*

Nancy Wiersum  
*Executive Vice President  
Advancement*

Claire Krzyzewski  
*Graphic Designer*

Nicole Louis  
*Associate Director of  
Advancement*

Jane Macdonald  
*Director of Health and  
Food Programs*

Anthony Majic  
*Driver*

Lori Nalefski  
*Associate Director  
Programs*

Joni Wiltz  
*Director of Marketing &  
Communications*

George Wood  
*Food Rescue and  
Receiving Manager*

Ann Zediker  
*Director of Human  
Resources*

# Community Advisory Council

Dr. Mary Ann Bobosky  
Advocates Building  
Communities, Inc.

Vasavi Chakka  
ARAALA, Inc.

Laura Crawford  
Chamber 630

Mike Donnantuono  
Blistex, Inc.

David Fish  
Fish Law Firm

Shari Franklin  
Bev Patterson Frier  
Naperville Senior Task Force

Michael Gach  
Results Marketing & Sales

Dan Gibbons  
Turkey Trot Foundation

Betsy Goltermann  
KI Industries

Melvin Kim  
J.R. Albert Foundation

John Koranda  
Naperville Bank & Trust

Natasha Marriner  
Busey bank

Peter Paolilli  
Altair Advisers

Lou Petritz  
Busey Bank

Jackie Romberg  
Community Volunteer

Caroline Senetar  
ReMax of Naperville

Angela Thomas  
Pregnancy Information  
Center

Dr. Linda Van Horn  
Northwestern University

Joe Vozar  
CFO (retired)

Matt Ward  
PWC

Hon. Grant Wehrli  
Former IL State  
Representative

Alice Wood  
DuPage Foundation

*I remember how awesome Loaves & Fishes was for me  
and my sons way back when I needed it. I'm happy to  
see it still helping so many others.*

*Just because someone has a full time job doesn't  
guarantee a meal every night.*

*- Marissa, former client*

# COMPASSION DIGNITY HEALTH HOPE SERVICE



**Loaves & Fishes**  
Community Services

1871 High Grove Lane  
Naperville, IL 60540

580 Exchange Court  
Aurora, IL 60504

**630.355.3663**

**[loaves-fishes.org](http://loaves-fishes.org)**

## **MISSION**

To provide healthy food and impactful programs to promote self-sufficiency.

## **VISION**

Ending hunger. Transforming lives.