2023 ANNUAL REPORT





VISION

Ending hunger. Transforming lives.

MISSION

To provide healthy food and impactful programs to promote self-sufficiency.





Dear Friends,

We greatly appreciate your valued partnership as our organization experienced a tremendous amount of growth in 2023.

Over the past year, the number of clients we served over doubled. We are very fortunate to be able to provide many more people with healthy food and services. And importantly, they now have multiple ways to access the help they need.

We have focused on the lessons we have learned along the way. In our last Strategic Plan, to serve the community's growing need we had to rethink our model of how we provide food and services. Our new model needed to be more scalable, expansive, efficient, flexible, and adaptable. We didn't know where this would lead us, but we knew we had to think big to accomplish these objectives. Thinking big allowed us to implement a new hub and spoke model that has performed very well despite the headwinds of a pandemic and economic turmoil.

Our Loaves & Fishes CARES Programs provide additional resources to help struggling families with essential needs. As a result of the pandemic, emergency assistance has doubled in the last year.

Our organization exists to serve the community, and working with many people and many other organizations is critical. As we look forward, expanding and deepening relationships will be an even greater priority. The not-for-profit world is a fragmented one, and more collaborations and partnerships will serve those in need more effectively and deploy community resources more efficiently.

We don't know what new macro challenges will arise in the future. We do know, however, that thinking big and working together will have a bigger impact in addressing the needs of families in our community.

We value the tremendous support of our community that has played a pivotal role in the expansion and future of Loaves & Fishes Community Services this year. Your impact is lasting, and so is our gratitude.

With thanks,

Mike Havala

President and CEO

Susan Haines Chair Board of Directors





2023 LOAVES & FISHES COMMUNITY SERVICES COMMUNITY IMPACT SUMMARY



ENDING HUNGERBy Fighting Food Insecurity

The healthy food Loaves & Fishes provides to clients has significantly increased their selection and comsumption of healthy foods such as fruits, vegetables, whole grains, milk and eggs.

6,442,572 lbs

of primarily healthy, nutritious food distributed to clients in need.

33%

of the food we provide is rescued from local grocers 27%

of the food we provide is donated to us 40%

of the food we provide is purchased by us

VISION

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MISSION

To provide healthy food and impactful programs to promote self-sufficiency.

339,055 Total number of people served

FOOD	Individuals Served
Individuals	339,055
Children	106,765
Seniors	40,182
Households with children <18	58%

1 in 5

people in DuPage, Kane, Kendall and Will counties are living in poverty/low-income

Average number	FY 2023	FY 2022	FY 2021
of people visiting per week	6,781	3,949	3,595
Average number of visits per	10.0	9.8	10.8
household per year			

VOLUNTEERS

These accomplishments are only possible with the help of 1,067 dedicated volunteers who donated over 87,000 hours - equal to 45 full-time employees.

HOME DELIVERY

1,508



Offsite deliveries to seniors, disabled individuals and at-risk children.

COMPASSION **DIGNITY** HEALTH **HOPE** SERVICE



TRANSFORMING LIVES

Through Loaves & Fishes Cares Program

EMERGENCY ASSISTANCE

\$348,161 Loaves & Fishes CARES Funds

\$270,555 leveraged with other agencies

\$618,716 in financial

assistance distributed to 472 households with **1,155** residents

PEOPLE SERVED

	CLIENTS RECIEVED EMERGENCY FUNDS	CAR
Individuals	1,155	23
Children	493	15
Seniors	62	
Households with children <18	54%	100%

EMERGENCY ASSISTANCE AND CAR PROGRAM OUTCOMES

100%

Household is housed three months after receiving rental assistance

99%

Utility services are still connected three months after financial assistance

100%

Client still owns their donated vehicle six months after receiving it

100%

Clients still employed six months after receiving donated vehicle

100%

Clients state that the vehicle has improved their life

99%

Clients have been able to improve their household status based on the criteria of the self-sufficiency scale



Met with a counselor for **Emotional Support Services**



Financial Fitness Workshops completed



Met with a Job Coach



Received legal consultation with **DuPage Legal Aid**



Households received a Car



Applied for **Public Benefits**



Clients received over \$2.2 million in refunds and tax credits for state and federal returns combined through the Volunteer Income Tax Assistance (VITA) Program.



GROCERY PARTNERS

These food donation partners contribute on a regular basis to Loaves & Fishes, providing much of the fresh foods distributed to our families.

































Pounds of primarily healthy, nutritious food are distributed to clients in need.



We distributed
4,522,619
pounds
of groceries

in FY 2022



We distributed
6,442,572
pounds

of groceries in FY 2023





EMERGENCY ASSISTANCE PARTNERS

Our emergency assistance program provides financial assistance to pay for basic needs like rent and utilities and it leverages agency funds by collaborating and coordinating assistance packages with local congregations, government and social service agencies to maximize assistance without the duplication of services.

Catholic Charities

City of Naperville Utility Program

Community Christian

Church

DuPage County Community Services

Families Helping **Families**

Highpoint Church

Holy Cross Catholic

Church

Holy Spirit Catholic Church

Lisle Township

Naperville Township

Our Lady of Good Counsel Catholic Church

Our Lady of Mercy Catholic Church

People's Resource Center

Salvation Army

St. Elizabeth Seton Catholic Church

St. Margaret Mary Catholic Church

St. Raphael Catholic Church

St. Rita Cascia Catholic Church

St. Therese of Jesus Catholic Church

St. Thomas the Apostle Catholic Church

Sts. Peter & Paul Catholic Church

COMMUNITY PARTNERS

We partner with other community organizations and government agencies to provide a variety of support services with no fee. Partnering organizations include:

Alleluia! Lutheran Church

Benedictine University

Career and Networking

Center

DuPage County Health

Department

GardenWorks

DuPage Legal Aid

Fox Valley Institute

Family Focus - Aurora

Goodwill Industries

H.O.M.E. DuPage

Hope's Front Door

Illinois Department of Human Services

Internal Revenue Service

Midwestern University

Naperville Police Department

Outreach Community Services

Rush Coply Medical Center

SamaraCare

Sharing Connections

St. Vincent de Paul Society

University of Illinois Extension

VNA Healthcare

Lifetime Donors Core Values Society

Sustaining \$1,000,000+

Anonymous (3) City of Naperville DuPage County Board

Service \$500,000 - \$999,999

Gustafson Family Foundation Sharon Northup Estate St. Raphael Catholic Church Frank J Rus & Donald S Toy Giving Fund United Way of Metropolitan Chicago

Hope \$250,000 - \$499,999

Benck Family Foundation

Anonymous (1)

BMO Harris Bank N.A. Dan Gibbons Turkey Trot Foundation **DuPage Foundation** Edward-Elmhurst Healthcare Exchange Club of Naperville **Knox Presbyterian Church** Naperville Township Mark & Kris Nerud Rotary Club of Naperville Charities Corey & Tonya Schmidt Small Business Administration State of Illinois The Alex W. Nielsen Foundation, **Heavenly Pennies** The Benevity Community Impact Fund The J.R. Albert Foundation Wheaton Franciscan Sisters

Dignity \$100,000 - \$249,999

Anonymous (3)

Dennis & Kathy Abboud
Ned & Linda Bacon
Joe & Heather Chura
Church World Service, Inc.
Conagra Foods Foundation
Dealer Inspire
Duly Health and Care
Charitable Fund
Ed Hoy's International
Energy Services Air Conditioning
& Heating Company, Inc.
Sue & Tom Haines
Mike & Toni Havala
Barry & Mary Horek
Jackson National Community Fund

LNS Operations, LLC Meijer Naperville Presbyterian Church Northern Illinois Food Bank Our Saviour's Lutheran Church Readerlink Distribution Services, LLC Saints Peter & Paul Parish Christian Service Commission Grea & Gina Shugar **Tellabs Foundation** The Alfred Bersted Foundation Trinity Lutheran Church United Way Worldwide Walmart Foundation Whole Foods Corporate Office Wilton Brands Helping Hands

Compassion \$50,000 - \$99,999

Anonymous (2) Advanced Data Technologies Alleluia! Lutheran Church Gregory & Laurie Anderson Christopher & Christine Birck **Bluco Cares Foundation** Brian & Nancy Bolliger Brennan Investment Group, LLC Cargill Foundation Carl R. Hendrickson Family Foundation Cars.com Coldwell Banker Charitable Foundation Nancy & Jeff Couch Thomas & Ruth Cross William & Patricia Donahue Dupage County Health Dept. Harry Edwards **Enterprise Holdings Foundation Footprints Foundation** FrontStream Will Gillett Trust Rich & Milissa Goeden Frank & Melissa Hayes Michelle & Randy Iskowitz ITG Transportation Services Kevin Kridle Lisle Community Service Corp. George & Kathleen Mansour John & Alicia McCareins Scott & Renee Musil My Chef Catering Steve & Lori Nalefski Naperville Bible Church d.b.a. Grace Pointe

Naperville Evening Kiwanis Naperville Jaycees Naperville Noon Lions Naperville Woman's Club Brian & Lise Nauman Paul & Kim Novotny Tim & Betsy Nyman Kevin O'Hara Ernie & Karen Pierz Mike & Mary Schroeck William and Mary Schubert Jim & Ruth Ann Snodgrass The Blowitz-Ridgeway Foundation The Compass Church The TJX Foundation, Inc. Van Kaiser Family Fund WEBIT Services, Inc. Joel & Shannon Weinberger Whole Foods Market - Naperville Ken & Nancy Wiersum Thomas & Shauna Winters

Community \$25,000 - \$49,999

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Jim and Patrice Lia

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Saints Peter & Paul Church

Mary Jo Savino Jim & Kathy Schlesser Patricia Schultz Scientel Solutions Steve & Megan Shebik Ray & Suzy Shinkle Daniel & Alice Sisbarro **Retty Rae Smith** St. Elizabeth Seton Catholic Church St. John's Episcopal Church Dawn Struxness Margie Tarpey Thierer Family Foundation Thrivent Community-Cantera Thrivent Financial for Lutherans' Thrivent Choice Brian & Margaret Tuttle United Way of Greater Kansas City United Way of the Naperville Area United Way Suncoast **UPS Foundation Bob & Kim Weist** William McDaniel Charitable Foundation Inc. Doug & Kathy Woolman John & Sandy Wunderlich Bob & *Patricia Young *remembered

Nelson & Karen Santos

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A.K.K. Menon Adam Potter Al Siegel Alice Mulkerrin **Andrew Lindsay** Anne Hinson Anthony Girolamo Anthony Heath Barb Barder Barbara Honeyman James Barbara Sullivan **Beverly Kero** Bill Butler **Brian Lambert Bud Sanders** C K Suryaprakash Carol Rittle Catherine & Joseph H. Fox Colleen Ligon Dan Geisler **David Cary Debbie Voss Mankiewicz** and Steve Voss **Donald Ryan Edwin Cotner** Elizabeth M May **Emily Bedford** Eric Klein

Eric Pape

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William Dienken

William Butler

Robert Crooks

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2023 Fiscal Year Donors

Visionary \$10,000+

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Impact Fund
The Community Foundation
of the Fox River Valley
The J.R. Albert Foundation
The TJX Foundation, Inc.
Frank J Rus & Donald S Toy
Giving Fund
United Way of Metropolitan
Chicago
United Way Worldwide
Van Kaiser Family Fund
Wheaton Franciscan Sisters
Ken & Nancy Wiersum
Wilton Brands Helping Hands
Doug & Kathy Woolman

St. Raphael Catholic Church

The Benevity Community

The Alfred Bersted Foundation

State of Illinois

Leader \$5,000 - \$9,999

Mark & Jennifer Wright

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Aileen S. Andrew Foundation
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Paul & Debra Asheim
Diane Benck & Dennis Frlan
Michael & Andrea Bielamowicz
Christopher & Christine Birck
Roger & Barbara Blomquist
Stuart & Karen Buck
Robert & Patti Buenz
Busey Bank
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FEEDING THE FUTURE LEGACY CIRCLE

Ron Schubel

Steve & Megan Shebik



Anonymous Bonnie Jane Adelman Bob Bean Molly Blubaugh Jacqueline Boblie Brian & Nancy Bolliger Jeanine Crouse

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Mary Dewell*
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Jim & Kathy Schlesser
Frederick Smith
Tom* & Margie Tarpey
Bob & *Patricia Young

*remembered

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Steven & Barbara Tichy United Way of Greater Kansas City Weaver Consultants Group North Central, LLC Joel & Shannon Weinberger Deb & Ron Wray Robert Young

Provider \$2,500 - \$4,999

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Cars Donated and Given to Clients

Ashley Arroya
Paul & Leslie-Ann Bromler
James Chiang
Jeffrey & Maryann Huss
Scott & Kim Ligeski
Christopher & Valrie Lorimer
Warren Luk
James & Rose Mcdonald
David & Maria McTarnaghan
Robert Mickolayck
Daniel Mitoraj & Rima Mickus
Robert Noe
Marianne Pierce



Individuals with over 100 Volunteer Hours (July 1, 2022 through June 30, 2023)

1,067

THE EQUIVALENT OF **45 FULL-TIME** EMPLOYEES!

Holubka, Bob

DEDICATED VOLUNTEERS DONATED OVER 87,000 HOURS

Adams, Tomoure Adamski, Frank Aikins, Palma Alford, Mark Allberry, Charles Allen, Robert Anderson, Darlene Arends, Jolene Audy, Dolores Aylward, Richard Bacon, Linda Bacon, Ned Baki, Venkata Kiran Ball, Joellyn Barbera, Karen Barhamand, Fari Barron, Renee Barron, Robert Beck-Cox, Melissa Beehler, Julie Bivins, Sharon Blubaugh, Molly Boozell, Mark Boozell, Sue Bremner, Rob Brophy, Michael Brotherly-Lamb, Ann Bulfer, Carol Burgoni, Anne Burrell, Butch Callahan, Linda

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Carson, Larry

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Lane, Gerald





Lane, Jean Lark, Rich Lewis, Linda Lipski, Joyce Lipski, Wayne Lojkutz, Greg Luk, Siana Luk, Warren Maceika, Wally Macias, Ana Maione, Laura Malinowski, Nancy Marcum, Michael Marks, Margaret Maxon, Katie MaxwellL, Krystyn Mazan, Denise McDonald, David McDonnell, Barbara McElroy, Bill McGillen, Peggy McKeon, Sandra Baker McQuillen*, Jim Mcquillen, Kathleen Medina, Enrique Merchel, Ewa Mesa, Ronda Meza, Flavio Mikus, Debby Miller, Jim

Modica, Frank

Mongiat, David Moser, David Muck, Rick Mueller, Andrea Mundell, Jed Murphy, Cheryl Mygind, Margie Nagle, Joe Nanney, Chris Nelson, Mark Nunes, Jacqueline O'Brien, Anne Oddo, Tom OKeefe, Ann OKeefe, James Oliphant, Sindy Oropeza, Maria Ottney-Avery, Dianne Parkolap, John Pavlik, Kat Pelc, Thomas Peterkin, Liz Peters, Michael Pierz, Ernie Pijan, Emily Pinto, Martha Piotrowski, Sabrina Pluta, Melina Polivka, Terry Polivka, Trish Prescott, John

Presley, Dee Quimby, Anthony Retterer, Susan Rittle, Walt Rojo, Jesse Ryan, Barb Sadler, Wendy Salyers, Thomas Salzman, Scot Sarkar, Ronnie Schamberger, Karen Schrader, Andrea Schutt, Jackie Schweinert, Gayle Scott, Phillip Seelig, Allie Sevcik, Doreen Sharp, Linda Shaughnessy, Brian Shaw, Donna Sheehan, Sarah Shindler, Jack Shuman, Bob Solarski, Steve Son, Angel Steinhoff, Marge Stirk, Helen Sullivan, Craig Sullivan, Heidi Super, James

Suzuki, Masataka

Tanner, Cheri Tarpey, Margaret Taska, John Taska, Pat Tavana, Parisima Taylor, Katie Trosien, Tom Tummillo, Kelly Tuskey, Don Umentum, Greg Urbanowski, Jeff Vallabh, Amit Van Dyne, Theresa Vanderhevden, Nannette Waller, John Waller, Janet Walther Ferreri, Beth Watkins, Clay Wcisel, Tom Webb, Nancy Weber, Fran Wehrli, Fred Weis, John Whitt, John Whitt, Sharon Williams, Pam Wolfe, Helen Zeisler, Jim Zilic, Paul Zollner, Daniel

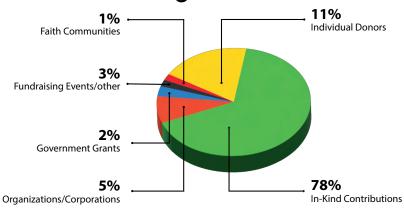


Financials

For years end June 30, 2023

Public Support and Revenue	(in 000's)
In-kind Contributions	\$19,088
Individual Donors	\$2,829
Organizations/Corporations	\$1,243
Faith Communities	\$164
Government Grants	\$597
Special Events	\$381
Other	(\$260)
Total Support and Revenue	\$24,562
Operating Expenses	
Program Costs	\$22,155
Administrative/Fundraising	\$756
Total Operating Expenses	\$22,911
Change in Net Assets	\$1,651
Assets	
Cash & Cash Equivalents	\$4,981
Pledges Receivable	\$111
Goods to be Distributed	\$1,157
Other Current Assets	\$67
Total Current Assets	\$6,316
Other Assets	\$587
Net Property & Equipment	\$6,087
Total Assets	\$12,990
Liabilities	
Accounts Payable/Accrued Expenses	\$166
Deferred Contributions	\$205
Total Liabilities	\$371
Total Net Equity	\$12,619
Total Liabilities and Net Equity	\$12,990

Sources of Funding







Loaves & Fishes Board of Directors

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Sue Haines General Mills

Immediate Past Chair

Kevin O'Hara O'Hara Wealth Advisors

Vice Chair Governance

Meena Banasiak Phoenix Packaging

Vice Chair Finance & Treasurer

Kristen Refness Edward-Elmhurst Health

Vice Chair Advancement

Nicki Anderson Benedictine University

Vice Chair Operations & Programs

Nancy Couch Community Volunteer

Secretary

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Adam Fuchs Wintrust

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Barry Horek Ernst & Young Retired CPA

Jorge Ibarra BMO Harris

Russell Karlins Karlins Real Estate Ventures LLC

Rick Lebeck Batavia Container Inc. Megan Lynch Duly Health and Care

Kader Sakkaria RNL

Corey Schmidt IntentGen Financial Partners

Ashfaq Syed Senior Corporate Banker

Joel Weinberger Continental AutoSports Ferrari

Dr. Benjamin White Joliet West Sr. Army Instructor JROTC

Loaves & Fishes Staff

Mike Havala President & CEO

Nancy Wiersum Executive Vice President Advancement

Janet Derrick Executive Vice President Programs

Cary Gilkey Vice President Food Operations

Shelly Schmitz Assistant Vice President Volunteer Engagement Lesvia Abdallah CARES Program Manger

Bob Anderson Transportation & Vehicle Specialist

Kristeen Anderson Food Market Manager

Dalton Avila Warehouse Assistant/Driver

Mary Boulos Director CARES Programs

Paul Cofer Grants Manager

Al Cole Maintenance

Chad Craven Assistant Warehouse Manager Maria De La Cruz Program Coordinator

Eileen Flynn Finance & Information

Eric Gardner Director of Philanthropy

Donna Grinter Staff Accountant

Heather Humikowski Volunteer Coordinator

Juan Jacquez Assistant Market Manager

Jim Kukla Food Logistics Manager

Nicole Louis Associate Director Advancement Melissa Luken Director of Food Logistics

Leslie Mancilla Program Manager

Susan Ochoa Volunteer Manager

Mario Perez Graphic Designer

Joni Wiltz Director Marketing & Communications

George Wood Food Rescue & Receiving Manager

Ann Zediker Director Human Resources

Michelle Zepeda Manager of Food & Health Programs



Community Advisory Council

Dr. Mary Ann Bobosky Advocates Building Communities, Inc.

Vasavi Chakka ARAALA, Inc.

Laura Crawford Chamber 630

Colin Dalough Edward - Elmhurst Health

Rachel Ossyra Fox Valley Park Foundation

Bev Patterson Frier Naperville Senior Task Force Dan Gibbons Turkey Trot Foundation

John Koranda Naperville Bank & Trust

Natasha Marriner Busey Bank

Peter Paolilli Altair Advisers

Alex Pope Rush Copley Medical Center

Jackie Romberg Community Volunteer Caroline Senetar ReMax of Naperville

Cathy Subber The Branch

Angela Thomas
Pregnancy Information Center

Dr. Linda Van Horn Northwestern University

Joe Vozar CFO (retired)

Karen Wells Make a Wish Foundation

Alice Wood Kabbe Law Group





Ending hunger. Transforming lives.

Frank J. Rus & Donald S. Toy Food Market & Resource Center

1871 High Grove Lane Naperville, IL 60540

Linnea Eleanor Rutkowski Food Distribution Hub

580 Exchange Court Aurora, IL 60504



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